

# East Lothian Community Hospital

## Vaccination Centre – Access Information

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Where is this vaccination centre?	East Lothian Community Hospital Alderston Road Haddington East Lothian EH41 3PF
How do I find this vaccination centre?	Located through the Out of Hours/CTAC door.  This is located at the front of ELCH, the first left-hand door.
How can I get to this vaccination centre?	<ul style="list-style-type: none"> <li>• Walking – there is access from the left and right of the hospital</li> <li>• Cycling – there is a locked bike facility at the front of the hospital</li> <li>• Public transport – the bus stops are adjacent to the hospital (served by routes 121 and 101)</li> <li>• Driving – there is free parking at the hospital</li> </ul>
Is there a quiet room or private space?	Vaccination rooms are individual rooms.
Is this vaccination site wheelchair accessible?	Yes
What toilet facilities are available?	Yes
Are there hearing loops in use?	Yes

Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	Parking is available on site although please note the car park can get very busy.
Can I attend my appointment with a friend/family member or carer?	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them to their appointments.</p>
Are there interpretation services?	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
Can I arrange a BSL interpreter?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a BSL interpreter.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
Are the doors automatic?	There is a buzzer entry system.
Can I arrange the assistance of a sighted guide?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a sighted guide.