

Newbattle Medical Practice

Vaccination Centre – Access Information

1. Where is this vaccination centre?
2. How do I find this vaccination centre?
3. How can I get to this vaccination centre?
4. Is there a quiet room or private space?
5. Is this vaccination site wheelchair accessible?
6. What toilet facilities are available?
7. Are there hearing loops in use?
8. Are assistance dogs welcome?
9. What are the parking arrangements?
10. Can I attend my appointment at this site with a friend, family member or carer?
11. Are there interpretation services?
12. Can I arrange a BSL interpreter for an appointment?
13. Are the doors automatic?
14. Can I arrange the assistance of a sighted guide?

Where is this vaccination centre?	Newbattle Medical Practice Blackcot Drive Mayfield EH22 4AA
How do I find this vaccination centre?	Within Newbattle GP Practice, in the Health Visitor Room on the ground floor.
How can I get to this vaccination centre?	This vaccination centre is accessible via Lothian Buses: routes 3 and 48. There is a car park for patients at the practice.
Is there a quiet room or private space?	Yes, please speak to vaccination staff about this.
Is this vaccination site wheelchair accessible?	Yes.
What toilet facilities are available?	Patient toilets and baby changing facilities are available.
Are there hearing loops in use?	There are no hearing loops at this clinic.
Are assistance dogs welcome?	Assistance dogs are welcome at every vaccination centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	Car parking is available at the practice.

Can I attend my appointment with a friend/family member or carer?	Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible. Parents and carers are welcome to bring children along with them to their appointments.
Are there interpretation services?	Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require. For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter. You do not need to arrange this in advance of your visit.
Can I arrange a BSL interpreter?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.
Are the doors automatic?	Yes, there are automatic doors as you enter the practice.
Can I arrange the assistance of a sighted guide?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide. A member of the Translation and Interpretation Team will help to arrange this for you.