

# Ocean Terminal

## Vaccination Centre – Access Information

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Where is this vaccination centre?	<p>Ocean Terminal Vaccination Clinic is located inside Ocean Terminal Shopping Centre in Leith.</p> <p>The clinic is located on the second floor.</p> <p>The address is:</p> <p>Ocean Terminal Ocean Drive Edinburgh EH6 6JJ</p>
How do I find this vaccination centre?	<p>The Vaccination Centre is located on the second floor of the shopping centre, next to Pizza Express.</p>
How can I get to this vaccination centre?	<p>The clinic can be reached by walking or wheeling via Ocean Drive.</p> <p>The closest national cycle route is route 75.</p> <p>If travelling by bus, numbers 11, 34, 35, 36 and 200 Airport Bus travel directly to Ocean Terminal. Numbers 10 and 16 stop at Lindsay Road, which is a short distance away.</p>

	<p>There are several entrances to Ocean Terminal Shopping Centre. The main entrance is located at the front of the building (next to H&amp;M).</p> <p>From here the second floor can be reached by using the escalator in the centre of the main foyer.</p> <p>Alternatively, by turning left in the main foyer, the elevators can be accessed to get to Level 2.</p> <p>If arriving by car, follow the signs for Ocean Terminal. Use the Red Carpark and use the entrance to the mall on Level E.</p> <p>There is a customer service facility at the entrance of the centre for anyone who may require assistance with transport queries.</p>
Is there a quiet room or private space?	<p>Yes, there is a private space that can be used for vaccination. Please speak to the receptionist when you arrive.</p> <p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>
Is this vaccination site wheelchair accessible?	Yes.
What toilet facilities are available?	There are no toilets inside the Vaccination Centre. Public toilets can be found on Level 2 along from the Vaccination Centre. Please ask shopping centre staff if you require support with accessing toilets.
Are there hearing loops in use?	There are no hearing loops at this Vaccination Centre.
Are assistance dogs welcome?	Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.
What are the parking arrangements?	<p>Bike storage racks are located outside the main entrance to the shopping centre.</p> <p>There is ample free parking available in both the red and blue multi-storey car parks at either end of the shopping centre. The red car park is the closest to the Vaccination Centre.</p> <p>Reserved spaces for those with disabilities are also available.</p>

Can I attend my appointment at this site with a friend, family member or carer?	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
Are there interpretation services?	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
Can I arrange a BSL interpreter for an appointment?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a BSL interpreter. A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
Are the doors automatic?	Yes.
Can I arrange the assistance of a sighted guide?	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhslothian.scot.nhs.uk">loth.vaccenquiries@nhslothian.scot.nhs.uk</a> to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>