

Midlothian Community Hospital

Vaccination Centre – Access Information

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Where is this vaccination centre?	<p>The Vaccination Centre is located inside Midlothian Community Hospital.</p> <p>The clinic is located in the gym near the Cairngreen Unit.</p> <p>The address is: 70 Eskbank Road Bonnyrigg Dalkeith EH22 3ND</p>
How do I find this vaccination centre?	Use the back entrance at the end of the hospital, near the vaccination car park.
How can I get to this vaccination centre?	<p>The clinic is accessible by walking or wheeling via Eskbank Road.</p> <p>The closest national cycle route is Route 1.</p> <p>The centre is serviced by buses 49, 140 and 141.</p> <p>If driving, follow the signs for “vaccination parking”.</p>
Is there a quiet room or private space?	Yes, there is a private room that can be used for vaccination. Please speak to the receptionist when you arrive.

	<p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>
<p>Is this vaccination site wheelchair accessible?</p>	<p>Yes, everything is on the ground floor and entrances and exits are suitable for wheelchairs. There is also a path leading down to the hospital from the main road.</p>
<p>What toilet facilities are available?</p>	<p>Patient toilets are located in the Cairngreen Unit. Disabled toilets are located at the reception of the clinic and outside the vaccination hall.</p>
<p>Are there hearing loops in use?</p>	<p>No.</p>
<p>Are assistance dogs welcome?</p>	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
<p>What are the parking arrangements?</p>	<p>There are racks to chain bikes at the front of the hospital.</p> <p>There is a vaccination car park located at the end of the hospital including disabled vaccination parking. If this is full, there is the hospital car park that can also be used.</p> <p>There is street parking available in the housing estates nearby and visitors are asked to be considerate to residents.</p>
<p>Can I attend my appointment at this site with a friend, family member or carer?</p>	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
<p>Are there interpretation services?</p>	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p> <p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a BSL interpreter. A member of the Translation and Interpretation</p>

	Team will help to arrange this for you. This needs to be pre-arranged before your appointment.
Are the doors automatic?	The entrance door is not automatic but there will be a staff member to greet you and help if needed. The exit doors are automatic.
Can I arrange the assistance of a sighted guide?	Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email loth.vaccenquiries@nhslothian.scot.nhs.uk to request the assistance of a sighted guide. A member of the Translation and Interpretation Team will help to arrange this for you.