

Role Title	Play Volunteer (Children's Services)
Purpose of the role	To work with patients on a one-to-one basis or in small groups for stimulation, distraction and enjoyment.
Where	Royal Hospital for Children and Young People
When	Shifts available Monday to Friday, between 9am to 5pm, outside mealtimes.
Tasks to be undertaken	<ul style="list-style-type: none"> • To engage patients in appropriate play on a one-to-one basis or in small groups • To help maintain toys and other play materials, advising when items are broken or need to be replaced • To ensure toys and other play materials are clean and tidy • To support Play Team staff where required • Bring any concerns about a patient to the attention of a member of the clinical staff • Escort unaccompanied family members/visitors (over 16 years old) to other areas of the hospital • Escort unaccompanied patients and/or family members/visitors (under 16 years old) to other areas of the hospital – with signed consent • Provide supervision to patients and/or family members/visitors (under 16 years old) in specified areas within the hospital for an agreed length of time – with signed consent
Tasks not to be undertaken	<ul style="list-style-type: none"> • Medical care, including first aid • Personal care (e.g. taking a patient to the toilet, brushing teeth etc.) • Provide assistance to patients with eating meals • Manual handling of patients (e.g. assisting to stand, transferring from bed to chair, getting in and out of a wheelchair etc.) • Giving advice • Shopping for patients (e.g. taking cash from patients to go to the shops/vending machines etc.) • Stripping down beds and/or tidying away soiled linens
Skills, Attitudes and Experience needed	<ul style="list-style-type: none"> • Experience working/volunteering with children would be desirable • Confident communicator with a good grasp of English (this includes verbal, written and listening skills)

	<ul style="list-style-type: none"> • Ability to adapt communication styles to support the different communication needs of patients • Non-judgemental and sensitive approach with a willingness to learn • Patience, understanding and sensitivity to the needs of patients, their families • Adhere to all health and safety and fire regulations and to co-operate with the NHS in maintaining good standards of health and safety • A good understanding of and adherence to NHS Lothian confidentiality policy • Ability to work independently within role boundaries • Commitment to demonstrating NHS Lothian Values and behaviours
Level of Disclosure Scotland Check Required	<p>This role involves regulated activity with children and therefore you will be asked to join the PVG scheme to work with children. If you are already a member, your membership will be updated.</p> <p>Please note: This will be requested for you and paid for by NHS Lothian, you do not need to apply or pay for this yourself.</p>
Training	Training will be given on all aspects of the role.
Support /Supervision	Day to day support will be provided to you by the ward or department your volunteering is based within. Ongoing training and support will be provided to you by the Voluntary Services Team.
Expenses	Out of pocket travel expenses will be reimbursed in line with NHS Lothian's Volunteer Expenses Procedure
How to apply / what happens next	<p>Complete our online application form here: https://www.nhslotthian.scot/getinvolved/volunteering/online-application-form/</p> <p>Volunteers will be invited to attend a semi-formal interview, followed by mandatory training and a local induction for their chosen role.</p>
Role created date	<p>July 2020</p> <p>Reviewed May 2024</p> <p>2nd review May 2025</p>