

# Midlothian Community Hospital

## Vaccination Centre – Access Information

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<p>Where is this vaccination centre?</p>	<p>The Vaccination Centre is located inside Midlothian Community Hospital.</p> <p>The clinic is in the Cairngreen Unit and, at busier times, we also use the gym area.</p> <p>Please do not enter via the main reception. Go to the bottom set of automatic doors (Cairngreen Entrance) and there are signs to direct you.</p> <p>The address is:</p> <p>70 Eskbank Road Bonnyrigg Dalkeith EH22 3ND</p>
<p>How do I find this vaccination centre?</p>	<p>Cairngreen Unit has its own entrance and is located down from the main reception.</p> <p>Follow the signs for Midlothian Vaccination Service and enter via Cairngreen Unit doors.</p>
<p>How can I get to this vaccination centre?</p>	<p>Please follow signs for Midlothian Community Hospital.</p>

	<p>Parking is very limited at the hospital so please consider using public transport if you are able.</p> <p>The clinic is accessible by walking or cycling via Eskbank Road. The closest national cycle route is Route 1. The centre is serviced by buses 49, 139, 140 and 141.</p>
Is there a quiet room or private space?	<p>Yes, there is a private room that can be used for vaccination. Please speak to the receptionist when you arrive.</p> <p>You do not need to arrange this in advance of your visit, we will accommodate you however we can.</p>
Is this vaccination site wheelchair accessible?	<p>Yes, everything is on the ground floor and entrances and exits are suitable for wheelchairs. There is also a path leading down to the hospital from the main road.</p>
What toilet facilities are available?	<p>Patient toilets are in the Cairngreen Unit. Disabled toilets are available and are located at the main hospital reception area.</p>
Are there hearing loops in use?	<p>Yes.</p>
Are assistance dogs welcome?	<p>Assistance dogs are welcome at every Vaccination Centre. If you need any additional support, please speak to a member of staff who will be happy to help.</p>
What are the parking arrangements?	<p>There are racks to chain bikes at the front of the hospital.</p> <p>There is a car park, though parking is limited. There is disabled parking available.</p> <p>There is on-street parking available in the housing estates nearby, but visitors are asked to be considerate to residents.</p>
Can I attend my appointment at this site with a friend, family member or carer?	<p>Yes. You are welcome to bring a friend, family member or carer with you but we do ask this is limited to one person, where possible.</p> <p>Parents and carers are welcome to bring children along with them.</p>
Are there interpretation services?	<p>Yes, all clinics can provide telephone interpretation services. Please let the vaccinator or a member of the team know which language you require.</p>

	<p>For verbal interpretation, a call will be made to The Big Word service where you and your vaccinator will be connected to an interpreter.</p> <p>You do not need to arrange this in advance of your visit.</p>
<p>Can I arrange a BSL interpreter for an appointment?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhs.scot">loth.vaccenquiries@nhs.scot</a> to request the assistance of a BSL interpreter.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you. This needs to be pre-arranged before your appointment.</p>
<p>Are the doors automatic?</p>	<p>Yes, both entry and exit doors are automatic.</p>
<p>Can I arrange the assistance of a sighted guide?</p>	<p>Yes, please call the Vaccination Enquiries Helpline before your visit on 0300 790 6296 or email <a href="mailto:loth.vaccenquiries@nhs.scot">loth.vaccenquiries@nhs.scot</a> to request the assistance of a sighted guide.</p> <p>A member of the Translation and Interpretation Team will help to arrange this for you.</p>